

LEADERSHIP DEVELOPMENT WORKSHOPS

Great leaders are the catalysts that organizations know will attract and retain top talent. The key ingredient to sustained success that organizations continue to grapple with is the lack of leadership. As a result, ongoing training and development of leadership skills is a must. Leaders must inspire others to sign on to the organization's mission and vision, and they must provide the pathway for others to do their best work. The Leadership Development programs from GFB address the critical leadership issues that most organizations are facing and are derived from actual experiences of working with hundreds of leaders and executives for over 25 years.

CONFLICT MANAGEMENT

This workshop is designed as an introductory session for leaders who want to become more proficient at recognizing conflict, even when suppressed, and who would like to develop better skills when coaching team members through conflict.

WHAT THIS WORKSHOP OFFERS:

- An exploration of some of the common pitfalls when managing conflict
- Identifying and controlling your reactions to conflict
- Interactive role plays for addressing different types of conflict
- Tactics for better conflict mitigation
- Development of a toolkit that includes steps for handling conflict

LEARNING OBJECTIVES

- Correlate behaviours to potential conflict
- Raise awareness of response to conflict
- Explore ways of resolving conflict: leader accountability